



Family Whānau Support Worker Job Description - Richmond 0.4 FTE

Person Specification:

Preferred Experience

Experience working in mental health and addictions, social work or counselling services.

Lived experience as family and whānau in mental illness

Teaching or group work an advantage.

Have experience with public speaking.

Qualifications Desirable:

Minimum Level 4 National Certificate in Mental Health and Addictions Support or equivalent qualification such as Social Work, Counselling, or Nursing qualifications.

Competencies:

Sound knowledge of serious mental illnesses and addictions

An understanding of family and whānau dynamics.

Ability to work with both individuals and groups.

Able to empower others to problem solve

Able to support individuals' wellbeing

Understanding of Te Tiriti O Waitangi, The Privacy Act and Health Information Privacy Code 1994, Confidentiality, The Mental Health Act.

Able to work autonomously and also as part of a team as required.

Working knowledge of Mental Health and Addictions services

Have effective methods to deal with stress.

Effective time management skills

Excellent written and verbal communication skills

Excellent listening skills

Competent computer skills

Essential:

Full Driver's License with own car (some travel required, mileage reimbursed)

Personal Attributes:

Positive attitude to work and people.

Honest, trustworthy and reliable.

Empathetic and pragmatic

Able to see things from a holistic perspective.

Can relate and work with all age groups.

Non-judgmental.

Flexible with working hours.

Have a strong commitment to empowering the whole family.



Position Description:

- Primary Objective:** To provide support, information, education and advocacy for the family/whānau and caregivers who are caring for or supporting a family member with a serious mental illness and/or addiction in keeping with the Policies and Procedures of Supporting Families in Mental Illness Nelson.
- Responsible To:** Branch Manager
- Functional Relationships:**
- To work under the direction of the designated Manager SF Nelson.
 - To work alongside other staff and volunteers of SF Nelson
 - To work with families and whānau of people who have, or may be developing, serious mental illnesses
 - To establish and maintain links with NMDHB and NGO Mental Health and Addictions Service Providers and other community organisations.
- Place of Work:**
- The Service Office will be in the Richmond Recreation Centre.
Meetings with families and whanau may be at places chosen by the family and whanau, and considered safe for everyone.
- Hours of Work:**
- 16 hours per week. Some flexibility of hours is negotiable with prior approval from the manager. Some occasional evening peer support group work as required.
- Parameters of Work:**
- Primarily within the Richmond, Brightwater, Wakefield and Tapawera regions as far south as Murchison. Some occasional relief cover for the Tasman Fieldworker area.
- Cultural:**
- You must demonstrate an understanding and working knowledge of the principles of Te Tiriti O Waitangi and incorporate these into all areas of service delivery.
- The service provided is culturally friendly, culturally safe and responsive to all cultures in accordance with accepted professional, ethical and organisational standards.